

ADDENDUM CITY OF AUSTIN, TEXAS

Solicitation: PAX0139 Addendum No: 8 Date of Addendum: 09/27/2016

This addendum is to incorporate the following change, question and answer to the above referenced solicitation:

- 1. Q) How many web-users will CoA require for desktop messaging and administration?
 - A) Each account user will be a sender estimate up to 10,000 senders. Administrators will be 1-20.
- 2. Q) What is the model of the TriTech CAD?
 - A) Version: 5.7.27.1
- 3. Q) Section 0500, Scope of Work, Current System, Item 2.4 states, "The WOM (Emergin) database has approximately 6,000 users in the system. A user is defined as the entity who is setup to receive the messages via the System. The Paging System has approximately 7,000 units consisting of 1-way and 2-way alpha-numeric pagers. However, PAX 0139 Section 0601: Price Proposal for Wireless Messaging System A: Coalition Prices: Required messaging device lease and messaging service. "The City estimates the number of users to be approximately 6000 and number of pagers to be approximately 1500." What is the actual device count?
 - A) Section 0500, Scope of Work, Current System, Item 2.4 covers the <u>current count</u> of the devices. In addition, section 0601 covers an estimate of the count on the new System.
- 4. Q) How many messages, on average, are sent a month?
 - A) Daily message counts are ~500. This includes group messaging via **single cap code** on paging. If proposal uses cascade messaging the actual message county would increase to ~20,000 per day.
- 5. Q) How many messages will need to be sent during an "all send" situation and in what amount of time?
 - A) The "all send" message will vary from department level to all users. The per "all send" message can range from 20-10,000 users. Most messages today are 200-240 characters. Therefore, depending on message length supported the actual 'message count' may be more if the message length supported requires the message to be split into multiple messages.

6. ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.

APPROVED BY: San Us

Sai Purcell, Senior Buyer Specialist Purchasing Office, 512-974-3058 <u>09/27/2016</u>

Date

Name	Authorized Signature	Date

RETURN ONE COPY OF THIS ADDENDUM TO THE PURCHASING OFFICE, CITY OF AUSTIN, WITH YOUR RESPONSE OR PRIOR TO THE SOLICIATION CLOSING DATE. FAILURE TO DO SO MAY CONSTITUTE GROUNDS FOR REJECTION.